Motus Sub-processors

Overview

As provided in the Motus Privacy Notice and/or your Data Processing Agreement with Motus, LLC ("Motus"), Motus uses certain third-party service providers or subcontractors to assist it in providing its services to its clients and, specifically, to process personal data belonging to its clients on behalf of Motus ("Sub-processors").

What is a Sub-processor

A Sub-processor is a third-party data processor engaged by Motus, who has or potentially will have access to or process Users' (as defined in the Motus Privacy Notice) information or data, which may contain personal data. Motus engages different types of Sub-processors to perform various functions as explained in the tables below. These tables present an up-to-date list of Motus' Sub-processors, as of the date provided at the end of this document.

Sub-processor Due Diligence

Motus undertakes commercially reasonable selection process by which it evaluates security, privacy and confidentiality practices of proposed subprocessors that will or may have access to or process.

Infrastructure Sub-processors and Data Storage

The Motus production systems for its Services are located in the United States. The following table describes the legal entities engaged in the management or storage of a User's personal information by Motus.

Entity Name or Description	Entity Type / Purpose	Clients
Amazon Web Services, Inc.	US-based Cloud Service Provider, Service Delivery, Encrypted Backups	All Clients
Salesforce.com, Inc.	US-based Cloud CRM Provider	All Clients
Oracle, Inc.	US-based Cloud Accounting Provider	All Clients
Microsoft Corporation	US-based Cloud Storage Provider, Internal & External Communication	All Clients
Domo, Inc.	US-based Cloud Service Provider, Service Delivery	All Clients
FiveTran	US-based Cloud Service Provider, Service Delivery	All Clients
Atlassian	US-based Cloud Service Provider, Internal Code Management Tools	All Clients
Five9, Inc.	US-based Telecommunication Service Provider	All Clients
Slack Technologies, Inc.	Internal Communication	All Clients
Zendesk, Inc	Support and Back-office Processing, Customer Service Tracking	All Clients
Proofpoint, Inc	Internal & External Communication	All Clients
Evaluagent	Customer Service Quality Assurance	All Clients
Twillio, Inc.	Email and SMS communications provider	All Clients

Development Sub-processors

Motus employs the following Sub-processors to provide software lifecycle services, including software development, quality assurance, and production operations.

Entity Name or Description	Purpose	Clients
Softtek Integration Systems, Inc. (US-based technology firm (Mexico, via USA-based jump server))	Provides software development, testing, and operations team.	All Clients
OSF Global Services, Inc. (Canada-based ISO 9001:2008- certified cloud technology firm (Romania) (via USA-based jump server))	Provides software development, testing, and operations team.	All Clients

GlobalLogic, Inc. (US-based technology firm (US, Ukraine, India, Argentina, Columbia, Romania, Slovakia, Croatia, Peru, Poland, Canada, Montenegro, Chile) (via USA-based jump server))	Provides software development, testing, and operations team.	All Clients
Wawandco, Inc (Columbia) (via USA-based jump server)	Provides software development, testing, and operations team.	All Clients

Service-specific Sub-processors

Motus works with certain US-based third parties to provide specific functionality within the Motus Services. These providers are the Sub-processors set forth below. In order to provide the relevant functionality these Sub-processors may access User data. Their use is limited to the indicated services.

Entity Name	Purpose	Applicable Services	Clients
Bank of America and/or Wells Fargo Bank	For companies reimbursing their drivers through Motus, Bank of America and/or Wells Fargo provides banking services.	Reimbursement	Clients with Reimbursement Services
Alorica, LLC (US-based technology firm (Mexico, via USA-based jump hosts))	First-level end user support, insurance coverage validation, reimbursement quality control, device order processing.	Customer Support, Insurance processing, Invoice processing, order processing	All Clients
Applicant Insight Inc.	Provides Motor Vehicle Record ("MVR") reports.	MVR Reports	Clients with MVR Services, Subject to User Consent
SAP SE / Concur Technologies, Inc.	Provides driver reimbursement reporting.	Reimbursement Reporting	Clients with Reimbursement Services for Which Motus Does Not Reimburse
FleetCor Technologies Operating Company, LLC / Comdata Inc. / Regions Bank	Provides alternate method of driver reimbursement.	Reimbursement	Clients Enrolled in Motus Card
eDriving LLC	Provides driver safety training solutions to client Users.	Training	Clients with Training Services
MeasureOne	Provides insurance data collection, parsing and monitoring services.	Insurance Monitoring	Clients with Reimbursement Services Subject to User Consent
Weeldi LLC	Provides limited data operations support for processing carrier data and carrier payments.	Carrier Data Processing	Clients with Device Services

Software and Development Providers, Network Providers and Consultants

Motus also uses a number of software providers, development providers, network providers and consultants that, in instances where support is provided, may be able to access Motus' systems and incidentally see personal or client data. All such access is strictly role based to provide services.

Questions may be directed via email to privacy@motus.com.

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