1 BEACON STREET
Floor 15
Boston, MA 02108

Subprocessor List

Overview

As provided in the Motus Privacy Notice and/or your Data Processing Agreement with a Motus Operations, LLC company (Motus, LLC, Everlance, Inc., Vision Wireless, LLC, and/or Runzheimer International, LLC) (together "Motus"), Motus uses certain third-party service providers to assist it in providing its services to its business customers and, specifically, to process personal data on behalf of such customers ("Subprocessors").

What is a Subprocessor

A Subprocessor is a third-party data processor engaged by Motus, who has or potentially will have access to or process personal data on behalf of Motus's business customers in connection with the Services, including personal data relating to Customer's end users (employees).

Subprocessor Due Diligence

Motus undertakes a commercially reasonable selection process by which it evaluates the security, privacy, and confidentiality practices of proposed Subprocessors that will or may have access to or process Customer Data.

Updates to this List

Motus may update this Subprocessor List from time to time and Customers can subscribe to receive updates via trust.motus.com.

Infrastructure Subprocessors and Data Storage

The Motus production systems for its Services are hosted in the United States. Certain Subprocessors (for example, support or development providers) may access Motus systems remotely from other locations as described below. Motus personnel and authorized contractors may access Motus systems (and therefore Customer Data) remotely, including from outside the United States (for example, where Motus has personnel based, such as in Canada, or where personnel are travelling), subject to pre-approval, role-based access controls, multi-factor authentication, and monitoring. The following table describes the Subprocessors engaged in the hosting, management, or storage of Customer Data by Motus.

Entity Name	Purpose	Processing location(s)	Customers
Amazon Web Services, Inc.	Cloud hosting, service delivery, encrypted backups	United States	All
Microsoft Corporation	Cloud storage used in connection with the Services	United States	All
Domo, Inc.	Business intelligence and reporting used for service delivery	United States	All
Fivetran	Data integration used for service delivery	United States	All
Zendesk, Inc.	Customer support ticketing and service management	United States	All
Evaluagent	Customer support quality assurance	United States	All
Twilio, Inc.	Email and SMS communications provider	United States	All

Development Subprocessors

Motus employs the following Subprocessors to provide software lifecycle services, including software development, quality assurance, and production operations.

Entity Name	Purpose	Processing location(s)	Customers
Softtek Integration Systems, Inc.	Provides software development, testing, and operations support.	Mexico (remote via US jump server)	All
OSF Global Services, Inc.	Provides software development, testing, and operations support.	Romania (remote via US jump server)	All
GlobalLogic, Inc.	Provides software development, testing, and operations support.	United States; Ukraine; India; Argentina; Colombia; Romania; Slovakia; Croatia; Peru; Poland; Canada; Montenegro; Chile (remote via US jump server)	All

1 BEACON STREET
Floor 15
Boston, MA 02108

Entity Name	Purpose	Processing location(s)	Customers
Wawandco, Inc.	Provides software development, testing, and operations support.	Colombia (remote via US jump server)	All

Service-specific Subprocessors

Motus works with certain third parties to provide specific functionality within the Motus Services. These providers are the Subprocessors set forth below. In order to provide the relevant functionality these Subprocessors may access Customer Data. Their use is limited to the indicated services.

Entity Name	Purpose	Applicable Services	Processing location(s)	Customers
Wells Fargo Bank	Banking services for reimbursement	Reimbursement	United States	Customers with Motus ACH Reimbursement Services
Bank of America	Banking services for reimbursement	Reimbursement	Canada	Canadian Customers with Motus ACH Reimbursement Services
Alorica, LLC (US-based firm; support resources in Mexico via US-based jump hosts)	First-level end user support, insurance coverage validation, reimbursement quality control, device order processing.	Reimbursement and Mobilize Customer Support, Insurance Monitoring, Mobilize device order processing	Mexico (remote)	All
GlobalLogic Inc. (support resources in Mexico via US-based jump hosts)	First-level end user support, insurance coverage validation, reimbursement quality control, device order processing.	Reimbursement and Mobilize Customer Support, Insurance Monitoring, Mobilize device order processing	Mexico (remote)	All
Applicant Insight Inc.	Motor Vehicle Record (MVR) reports.	MVR Services	United States	Customers with MVR Services (subject to end user consent)
SAP SE / Concur Technologies, Inc.	Driver reimbursement reporting.	Reimbursement	United States (or as otherwise agreed between Customer and Concur)	Customers who use Concur for Reimbursement Services
FleetCor Technologies Operating Company, LLC / Comdata Inc. / Regions Bank	Alternate method of driver reimbursement.	Reimbursement	United States	Customers enrolled in Motus Card
eDriving, LLC	Driver safety training solutions to customer end users.	Road Smart Driver Training	United States	Customers with Road Smart Driver Safety Training Services
MeasureOne	Insurance data collection, parsing, and monitoring services.	Insurance Monitoring	United States	Customers with Insurance Monitoring (subject to end-user consent)
Weeldi, LLC	Limited data operations support for processing carrier data and carrier payments.	Carrier Data Processing	United States	Mobilize Customers with Device Services

1 BEACON STREET
Floor 15
Boston, MA 02108

Entity Name	Purpose	Applicable Services	Processing location(s)	Customers
Plaid	Secure capability to connect payment mechanisms and historical transactions supporting reimbursement.	Reimbursement	United States	Customers with Unit Payment Processing Services
Lincoln Bank	Banking services supporting reimbursement and funds management.	Reimbursement	United States	Customers with Unit Payment Processing Services
Unit Inc.	Services supporting driver reimbursement.	Reimbursement	United States	Customers with Unit Payment Processing Services
Checkbook.io	Services supporting driver reimbursement.	Reimbursement for Everlance Business	United States	Customers with Checkbook.io Payment Processing Services
VoPay	Services supporting driver reimbursement.	Canadian Reimbursement for Everlance Business	Canada; United States	Customers with VoPay Payment Processing Services
Ada	AI chatbot for first-level end user support	Reimbursement for Everlance Business	United States; Canada	Everlance Business
Intercom, Inc. (Fin AI)	AI chatbot for first-level end user support	Reimbursement	United States	All

Generative AI Tools – Transparency Statement

Motus uses certain generative AI ("AI") tools internally to support engineering, operational efficiency, and business functions. These tools are not designed to routinely process Customer Data. However, because they are enterprise tools connected to Motus's systems and network, they could potentially access Customer Data depending on use case and configuration. Where these tools are used, Motus applies appropriate contractual protections, role-based access controls, and technical safeguards to prevent model training on Customer Data and to limit access to authorized personnel only.

Entity Name	Purpose	Scope
Anthropic PBC	AI-assisted content generation, code analysis, and bug remediation	Internal use by Motus engineering personnel for software development and bug remediation and by other personnel; not intended for routine processing of Customer Data but may have potential access depending on use case and system connectivity.
OpenAI, LLC	AI-assisted content generation and analysis	Internal use by Motus personnel; not intended for routine processing of Customer Data but may have potential access depending on use case and system connectivity.
Microsoft Corporation (Copilot)	AI-assisted content generation and analysis	Internal use by Motus personnel within Microsoft enterprise tools; not intended for routine processing of Customer Data but may have potential access depending on use case and system connectivity.

Software and Development Providers, Network Providers and Consultants

Motus also uses a number of software providers, development providers, network providers, and consultants that, in instances where support is provided, may be able to access Motus's systems and incidentally view Customer Data. Certain internal business systems (e.g., CRM, accounting, and internal communications tools) are used primarily for Motus's internal operations and generally do not process Customer Data except incidentally (for example, where a support ticket or communication includes Customer Data). All such access is strictly role-based to provide services.

Questions may be directed via email to privacy@motus.com.

Last Modified: June 30, 2026